405 = total alerts to date
28 Concerns have been alerted out of 38 possible concern areas which in turn sent notifications to
16 Service Areas for follow up

Work Flow:

• As alerts are placed the student is automatically sent a notification through the system. The service area attached to that concern will also automatically receive a notification.
• Weekly monitoring of alerts by Grace for other concerns or immediate attention needed
• Periodic outreach to service areas by Grace to see if students are following up for example:
  o As of 10/7/15 the tutoring center had received 80 referrals but only 7 students had followed through and scheduled appointments. Grace is in the process of calling the remaining students to encourage them to schedule an appointment with the tutoring center.
• Closing of alerts, Grace has been closing sections of alerts as items are reported, for example:
  o FAO has been working on their alerts and sending Grace updates as they are resolved therefore Grace is then closing that portion of the student alert however if the student was alerted for more than one area the alert will remain open until all areas are resolved.
  o Currently only two individuals can close the alert – the alert initiator (faculty who created it) or Grace therefore Grace will be following up with all areas to get these alerts closed sooner rather than later.
• Problems:
  o Connecting MIH mentors to students so they can receive a copy of the alert. SARS informed that this was possible however it has proven to be troublesome and created issues with SARS GRID therefore working on alternatives
  o MIH Mentor accessibility outside their assigned classes. Recently fixed errors therefore will be able to send out info by the end of the week to the team so they can create alerts for their mentees.
• Training:
  o Training went well however there is still a demand for more training therefore I am seeking alternative methods for training.
  o I will be creating short training clips to disperse to faculty and staff.
• See charts below for data points on concerns reported.
A brief depiction of the concerns that have been reported can be seen in the below chart:

- Bottom line shows how many concerns have been reported as of 9/29/14
- Top line shows how many concerns have been reported as of today 10/15/14
MIH SARS Alert Leads Report 10-15-14

A brief depiction of the service areas that have received the alerted concerns can be seen below:

- Blue line shows how many referrals each department received as of 9/29/14
- Red line shows how many referrals each department received as of today 10/15/14