STUDENT SUCCESS

- Implemented EOP&S students to attend University Visits
- Implemented EOP&S/CARE/CalWORKs students to attend leadership functions
- Implemented Brown Bag Series
- Increased EOP&S participants for 2014-2015

COMMUNICATION

- Increased the variety of Program Workshops to the student and campus community (EOP&S, CARE, CalWORKS, Job Placement, Financial Aid and Scholarships)
- Increased visibility of Financial Aid on campus
- Collaborated ongoing trainings with the Kern County Department of Human Services
- Began the implementation process of Cash Course (Bakersfield College is one of 20 community colleges who are working with the State Chancellor’s Office addressing Financial Literacy through Cash Course)
- Continued communication and collaboration with the following external agencies:
  - State Chancellors Office
  - United Stated Department of Education
  - Selective Service Administration
- State and County Social Services
- California Student Aid Commission (CSAC)
  - Increased Applied Technology to the student population (webpages, InSide BC, emails, phone calls, links, forms, updates, etc.)
  - Launched Remind Me to EOP&S and CARE students
  - Launched EOP&S Facebook Page
  - Held a Financial Aid Awareness Month to enhance Financial Literacy

FACILITIES AND INFRASTRUCTURE

- Created a FAFSA Mini Lab to allow Financial Aid students to work on the FAFSA and other Financial Aid related items

Department/Program Infrastructure:

  - Rehired an EOP&S Educational Advisor vacant position
  - Rehired a Financial Aid Assistant vacant position
  - Rehired a Financial Aid Technician vacant position
  - Rehired a Financial Aid Department Assistant III vacant position
  - Rehired a Financial Aid Education Advisor vacant position

OVERSIGHT & ACCOUNTABILITY

  - As one of the Co-Chairs of 2014-2014 EODAC, completed preliminary work for the Student Equity Plan
  - As one of the Co-Chairs completed Student Services section of the Accreditation follow-up report
  - Equity TV lead for the “Other” Category
• Fulfilled the Gainful Employment mandate for the Department of Education (worked with the Deans and Faculty Chairs to gather gainful employment data)
• Fulfilled CSAC Licensure mandate for the State to disclose licensure rates for approved certificate programs
• Worked with Financial Aid District IT to fulfill the Principals Of Excellence Order to implement the Shopping Sheet for all students
• Completed work on the Perkins Loans Close Out Liquidation Process
• Represented EOP&S/CARE as the Regional Coordinator for Region 5 for the State Chancellor’s Office
• Created a joint white paper with the District on the Cohort Default Rate to present to the Board of Trustees
• Updated the Netprice calculated to be in compliance with the Department of Education
• Completed the Student Services accreditation standard for the mid-term report

INTEGRATION

• Implemented online scholarship software, Academic Works (online scholarship application, references submitted online, scholarship review conducted online and notification to students online)
• Enhanced the Honor’s Celebration with participation from the Honor’s Celebration Committee
• Worked with Human Resources and Job Placement to create a one stop service for student employment
• Integrated the Default Management Plan that was approved by the Department of Education to remain in compliance. The implemented strategies caused the cohort default rate for 2012 to decrease below the 30% threshold
• EOP&S/CARE/CalWORKs files were combined into one to streamline the student documentation into one file for all three programs
• Streamlined the EOP&S and CalWORKs contacts to reduce the number of contacts for a student who is participating in both programs
• Increased the EOP&S book voucher amount to $350
• Increased visibility of the EOP&S program in the high schools with the work of the EOP&S Educational Advisor
• Enhanced technology with new computers for staff and the students

PROFESSIONAL DEVELOPMENT

• Provided professional development opportunities with the staff and the campus community